

# CAP ADJUSTERS

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CASUALTY And PROPERTY

August 30, 2005

Myles F. Corcoran Construction Consulting, Inc.  
200 Seventh Avenue, Suite 230  
Santa Cruz, CA 95062

Attn: Allison Livingston  
Dispute Resolution Specialist

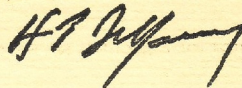
Re: Client Testimonial

Dear Ms. Livingston:

Although I have never utilized the services of Myles F. Corcoran as a dispute resolution specialist, I have worked with him on various cases over the last few years. Those cases involved his consultation expertise on construction defect problems involving both plaintiff and defendant dwellings. I have always known Myles to be reasonable and fair in resolving repair issues and I believe he would excel in a role as a dispute resolution specialist.

I look forward to continue working with Myles as well as yourself on future cases.

Very truly yours,  
CAP ADJUSTERS



Harold T. DeYoung  
General Adjuster

HTD:ld

"COVERING THE GREATER BAY AREA"

