



### Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: Kitchen Residence - Consulting Services ("Kitchen")  
 Kitchen Residence - Miscellaneous Additional Work ("KitchenAdd")  
 Site Address: \_\_\_\_\_ Drive, Carmel, California  
 Name: \_\_\_\_\_ 8/5/11

Did you find our work valuable? If so, how? If not, why? *Yes. Highest level of apparent competence made insurance coverage possible. And it gave us the confidence the work would be done properly. For the most part it was.\**

What could we have done differently to help you better? *Can't think of anything. \*Oh. We do have puddling at three places on the deck. I know tolerances were very tight. Maybe we should have worked a bit harder to assure we wouldn't have this issue*

What did you like or not like about working with MFC? *Liked about everything. Sometimes Daniels' explanations were well beyond our understanding - or need to know*

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

Did we meet your expectations? 1 2 3 4 5 (best)

Would you recommend our company to others? Yes No

May we use your comments as a testimonial? Yes No

Primary reason for choosing us: Reputation\_\_ Referral  Value\_\_ Other\_\_\_\_\_

Thank you for your time.  
Please do not hesitate to call MFC if we can assist you further..