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11/30/10

## Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: Water Damage Investigation  
Site Address: Opal Cliff Drive, Santa Cruz, California (Landry4100)  
Name: Bob Landry 11/23/10

Did you find our work valuable? If so, how? If not, why?

*Yes. It helped me convince the owner that drastic measures were in order.*

What could we have done differently to help you better?

*Nothing. You were very helpful*

What did you like or not like about working with MFC?

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

Did we meet your expectations? 1 2 3 4 5 (best)

Would you recommend our company to others? Yes No

May we use your comments as a testimonial? Yes No

Primary reason for choosing us: Reputation\_\_ ReferralX Value\_\_ Other\_\_

Thank you for your time.  
Please do not hesitate to call MFC if we can assist you further.