



## Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

After completing this form, please use the submit by email button to return it to MFC.

Case: Los Gatos Public Library - Limited Construction Consulting

Site Address: 100 Villa Avenue, Los Gatos, California

(Dunsay)

Name: Chip Bogaard, Bogard Construction, Inc.

11/30/12

Did you find our work valuable? If so, how? If not, why?

Yes. Myles provided good advise for a possible easy fix.

What could we have done differently to help you better?

Nothing that I could think of. Myles was available and willing to make the drive to LG with me on a moments notice.

What did you like or not like about working with MFC?

It is always a pleasure working with your firm.

Were you kept aware of the job's progress to your satisfaction?  1  2  3  4  5 (best)

Did we meet your expectations?  1  2  3  4  5 (best)

Would you recommend our company to others?  yes  no

May we use your comments as a testimonial?  yes  no

Primary reason for choosing MFC?  Reputation  Referral  Value  Other, see below:

Additional Comments: Thanks Myles. You will be happy to know we initiated your recommendations and I believe resolved the problem. Time will tell

Thank you for your time.  
Please do not hesitate to call MFC if we can assist you further..