



### Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: Damouny Residence - Leak Analysis  
Site Address: Toll Gate Road, Saragota, California (Damouny)  
Name: Nabil Damouny 4/19/10

Did you find our work valuable? If so, how? If not, why?

*Yes - Micah attacked the Problem with a Logical Progression  
Identified many Potential Sources of Problem, but now we have  
to isolate / identify the ones.*

What could we have done differently to help you better?

*Everything went well. Now, I have to work with Carlson  
To water test / isolate Problem. A call follow-up would help.*

What did you like or not like about working with MFC?

*Micah is a very good & respected Person*

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

Did we meet your expectations? 1 2 3 4 5 (best)

Would you recommend our company to others? Yes No

May we use your comments as a testimonial? Yes No

Primary reason for choosing us: Reputation\_\_ Referral ✓ Value\_\_ Other\_\_\_\_\_

Thank you for your time.  
Please do not hesitate to call MFC if we can assist you further.