



Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: Susan Dawson v. Gerald Girouard, et al.
Site Address: Woodside, California (Dawson)
Name: Susan Dawson 3/5/14

Did you find our work valuable? If so, how? If not, why?

Yes. Because of your expertise I ended up with a better-built house than I would have otherwise. My stress was reduced because I knew what could we have done differently to help you better? I could rely on your advice. ~~to go~~ ~~Because of~~ Having you in my corner enhanced my "position of strength" going into mediation.

What did you like or not like about working with MFC?

The people - smart, reliable & kind.

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

Did we meet your expectations? 1 2 3 4 5 (best)

Would you recommend our company to others? Yes No

May we use your comments as a testimonial? Yes No

Primary reason for choosing us: Reputation__ Referral Value__ Other_____

Thank you for your time.
Please do not hesitate to call MFC if we can assist you further..

received 4/7/14

could have done differently -

I wish I had known before getting the contractors' bids that once I heard them I'd be obligated to go w/ the lowest one.