



### Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: \_\_\_\_\_  
Site Address: \_\_\_\_\_, San Jose, California (Fernandez)  
Name: Sandra and Dennis Fernandez 9/17/09

Did you find our work valuable? If so, how? If not, why?

*yes, you helped us determine who was at fault for our landslide.*

What could we have done differently to help you better?

*No, just wish I'd hired you sooner!*

What did you like or not like about working with MFC?

*Honesty!*

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

Did we meet your expectations? 1 2 3 4 5 (best)

Would you recommend our company to others? Yes No

May we use your comments as a testimonial? Yes No

Primary reason for choosing us: Reputation\_\_ Referral✓ Value\_\_ Other\_\_\_\_\_

Thank you for your time.  
Please do not hesitate to call MFC if we can assist you further.