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6/1/09

### Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: Bianchi v. McAlister  
Site Address: 25850 Paseo de Los Robles, Salinas, California (McAlister)  
Name: Donald and Nannette McAlister 5/27/09

Did you find our work valuable? If so, how? If not, why?

WORK/REPORT WAS CANDID, STRAIGHTFORWARD AND COVERED THE SUBJECT. GAVE GOOD ESTIMATES OF REPAIR/REPLACE COSTS. MYLES WAS REALISTIC. YOU PUT AWAY THE MOLD ISSUE

What could we have done differently to help you better?

I HAVE NO SUGGESTIONS HERE - THIS MATTER DID NOT GO OUR WAY!

What did you like or not like about working with MFC?

YOU KNOW YOUR BUSINESS AND PROVIDED A VERY PROFESSIONAL REPORT.

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

Did we meet your expectations? 1 2 3 4 5 (best)

Would you recommend our company to others? Yes No

May we use your comments as a testimonial? Yes No

Primary reason for choosing us: Reputation  Referral  Value  Other

Thank you for your time.  
Please do not hesitate to call MFC if we can assist you further.