



## Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: Johnson Residence - Waterproofing Design  
Site Address: Pacific Grove, California (Roux1415)  
Name: Robert Roux 5/28/09

Did you find our work valuable? If so, how? If not, why?

YES. ACCOMPLISHED GOAL

What could we have done differently to help you better?

MAINTAIN ONE PROFESSIONAL FOR THAT SPECIFIC PROJECT. Unfortunately several involved

What did you like or not like about working with MFC?

I enjoyed the professionalism and accessibility of MFC and the timely responses to RFI's.

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

Did we meet your expectations? 1 2 3 4 5 (best)

Would you recommend our company to others? (Yes) No

May we use your comments as a testimonial? (Yes) No

Primary reason for choosing us: Reputation\_\_ Referral\_\_ Value\_\_ Other Past Experience

Thank you for your time.  
Please do not hesitate to call MFC if we can assist you further.