



revised 6/25/10

"BUILDING UNDERSTANDING"

### Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: River Street Shelter - Consulting Services  
Site Address: Coral Street, Santa Cruz, California (RivSt)  
Name: Taylor Dial 6/16/10

Did you find our work valuable? If so, how? If not, why? *yes!!*  
*mylon was invaluable in resolving this issue. we could not have done it w/out his help*

What could we have done differently to help you better? *absolutely nothing!*

What did you like or not like about working with MFC? *everything was a pleasure.*

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

Did we meet your expectations? 1 2 3 4 5 (best)

Would you recommend our company to others? Yes No

May we use your comments as a testimonial? Yes No

Primary reason for choosing us: Reputation  Referral\_\_ Value\_\_ Other\_\_

Thank you for your time.  
Please do not hesitate to call MFC if we can assist you further.