



rec'd  
3/12/12

### Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your *taking* a few minutes to give us your feedback about your experience working with us.

Case: Elevator Water Intrusion Investigation  
Site Address: \_\_\_\_\_ Drive, Hollister, California  
Name: Tom Bruce, Director of Engineering  
Hospital

3/12/12

Did you find our work valuable? If so, how? If not, why?

YES. WE NEED A NEUTRAL 3RD PARTY EXPERT.

What could we have done differently to help you better?

NOTHING

What did you like or not like about working with MFC?

MYLES WAS VERY COLLABORATIVE.

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

Did we meet your expectations? 1 2 3 4 5 (best)

Would you recommend our company to others? Yes No

May we use your comments as a testimonial? Yes No

Primary reason for choosing us: Reputation Referral Value Other \_\_\_\_\_

Thank you for your time.

Please do not hesitate to call MFC if we can assist you further..