



### Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: Waterproofing Review and Design  
Site Address: W. Cliff Drive, Santa Cruz, California (Walecka)  
Name: Scott Walecka and Martha Seaver 10/28/11

Did you find our work valuable? If so, how? If not, why?

*I hope so given all the thought that went into it. The first big storm will tell.*

What could we have done differently to help you better?

*Already have designs on file for rainscreen details and recessed window with rainscreen detail.*

What did you like or not like about working with MFC?

*Very open communication, good at explaining details, decisions, good at looking at the alternatives.*

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

Did we meet your expectations? 1 2 3 4 5 (best)

Would you recommend our company to others?  Yes  No

May we use your comments as a testimonial?  Yes  No

Primary reason for choosing us: Reputation  Referral  Value  Other

Thank you for your time.  
Please do not hesitate to call MFC if we can assist you further..