



### Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: Terrace Condominium Homeowners Association  
Site Address: \_\_\_\_\_, Santa Cruz, California (Terrace and Terrace2)  
Name: Sherrie Genetti, HOA Vice President 12/1/15

Did you find our work valuable? If so, how? If not, why?

*Yes - Using Copper - Knowing what will hold up in that area*

What could we have done differently to help you better?

*Can't think of anything*

What did you like or not like about working with MFC?

*Could always reach your company with questions*

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5(best)

Did we meet your expectations? 1 2 3 4 5(best)

Would you recommend our company to others? Yes No

May we use your comments as a testimonial? Yes No

Primary reason for choosing us: Reputation  Referral  Value  Other

*Quality - & knowledge -*

Thank you for your time.  
Please do not hesitate to call MFC if we can assist you further..

*Sherrie Genetti*