



Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: **Residence Waterproofing Design Consulting**
Site Address: **, Santa Cruz, California**
Name: **Rich W.** 6/1/17

Did you find our work valuable? If so, how? If not, why?

Yes! My brother-in-law (a general contractor) said I was really smart to utilize waterproofing expert. My friend who built a house (recently) nearby ~~but~~ did not use your service + had lots of major water issues.

What could we have done differently to help you better?

Nothing. All good

What did you like or not like about working with MFC?

Very communicative. Price seemed fair. Worked seamlessly with my contractor (Meschi)

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

My contractor was. I wasn't. But I didn't mind.

Did we meet your expectations? 1 2 3 4 5 (best)

Yes... according to contractor

Would you recommend our company to others? Yes No

May we use Yes your comments as a testimonial? Yes No

Primary reason for choosing us: Reputation Referral Value Other

Thank you for your time.
Please do not hesitate to call MFC if we can assist you further.