



### Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: Condominium HOA - Limited Leak Investigation  
Site Address: Santa Cruz, California  
Name: Sherrie Genetti, 5/29/18

Did you find our work valuable? If so, how? If not, why?

*Yeld - finding out where the water was coming from -*

What could we have done differently to help you better?

*Nothing that I can think of*

What did you like or not like about working with MFC?

*Mika was very good to work with*

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

Did we meet your expectations? 1 2 3 4 5 (best)

Would you recommend our company to others? Yes No

May we use your comments as a testimonial? Yes No *K*

Primary reason for choosing us: Reputation ✓ Referral\_\_ Value\_\_ Other\_\_

*Only as Sherrie Genetti*

Thank you for your time.

Please do not hesitate to call MFC if we can assist you further.