



Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: Construction Defects Analysis
Site Address: _____, Scotts Valley, California
Name: Ron and Christine _____ 3/6/19

Did you find our work valuable? If so, how? If not, why?

*EXTREMELY VALUABLE. MILAN WAS AWAY
THAT HE FIT US DURING THE HOLES) AND
LAID OUT ALL THE DEFECTIVE WORK AND DOCUMENTED*

What could we have done differently to help you better?

No

*→
OVER*

What did you like or not like about working with MFC?

WE KNEW WE WERE WITH THE BEST

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5(best)

Did we meet your expectations? 1 2 3 4 5(best)

Would you recommend our company to others? Yes No

May we use your comments as a testimonial? Yes No

Primary reason for choosing us: Reputation Referral ___ Value ___ Other EVERY ONE
WE TALKED
TO RECOMMEND
YOU

Thank you for your time.
Please do not hesitate to call MFC if we can assist you further.

EVERYTHING. LISA SPENT AT LEAST FOUR
HOURS WITH US AS WE WERE DECIDING
TO HIRE YOU AND NOT ANY OTHER
PERSON AS UNDERSTAND WHAT WE WERE
IN TO. THE WHOLE ORGANIZATION IS
SO PROFESSIONAL. WE COULD NOT TAKE
DOE THIS WITHOUT YOU.