



### Client's Evaluation of MFC Services

Thank you very much for your time and your business. At MFC we strive to deliver excellent service and keep our clients satisfied. We greatly appreciate your taking a few minutes to give us your feedback about your experience working with us.

Case: Water Leak Investigation  
Site Address: Santa Cruz, California  
Name: Chris, Carson Property LLC 3/24/20

Did you find our work valuable? If so, how? If not, why?

VERY MUCH

What could we have done differently to help you better?

TONY WAS PERFECT

What did you like or not like about working with MFC? I'm GLAD I CALLED AND HIRE YOU. IF MY WINDOWS WERE STILL LEAKING, PRETTY SURE I WOULDN'T BE SLEEPING WELL!

Were you kept aware of the job's progress to your satisfaction? 1 2 3 4 5 (best)

Did we meet your expectations? 1 2 3 4 5 (best)

Would you recommend our company to others? Yes No

May we use your comments as a testimonial? Yes No

Primary reason for choosing us: Reputation Referral Value Other *and more*

Thank you for your time.  
Please do not hesitate to call MFC if we can assist you further.